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Ashley Renee Parker

**PROFESSIONAL SUMMARY AND ACHIEVEMENTS**

* 5+ years management experience
* Passionate about development and empowerment of individuals, assisting them in overcoming obstacles to achieve full potential and goals
* Implemented new statewide practice model within agency

**EDUCATION AND LICENSURE**

• Masters Degree in Social Work (MSW)

* Graduated May 2010, Valdosta State University

• Bachelors Degree in Social Work (BSW)

* Graduated May 2009, Albany State University

• Registered Social Work Clinical Intern (Florida) – License #ISW10137

• GPSC Eligible for licensure as School Social Worker (Georgia)

• Previous licensure as LMSW in Georgia, eligible for re-licensure

**WORK EXPERIENCE**

Northstar Psychological Services, September 2016 – Present

*Community Clinician*

* Provide clinical services to families and individuals, including counseling and therapeutic interventions
* Collaborate with clients to identify needs and create individualized treatment plans
* Maintain insurance authorizations for all clients
* Maintain documentation of all client contacts

Kids First of Florida, January 2014 – June 2016

*Family Service Supervisor*

• Lead a team of family service counselors (6+) in daily case management activities.

• Approved all clinical recommendations, including course of law, associated to open cases.

• Provided support and coaching to team members on a daily basis

• Ensured all federal and state policies, regulations, and statutes were met.

• Developed and implemented employee personal improvement plans

• Performed talent review, including interviews and hiring recommendations for new staff members

• Identified and developed business partnerships to ensure business goals were achieved.

Kids First of Florida, March 2013 – January 2014

*Family Service Counselor*

• Worked with families to obtain and sustain a level of functioning that

provides safety and stability for children.

• Maintained positive working relationship with clients

• Collaboratively with families developed individual plans and SMART goals•

* Worked closely with other professionals and service providers daily

Glynn County Department of Family and Children Services (DFCS),

August 2012-March 2013

*Social Services Administrator*

• Supervised 4 individual social service units within the county office.

• Maintained weekly reports on each unit’s activities

• Ensured compliance with state and federal guidelines

• Completed all administration activities related to direct reports, including time sheets, paid time off, and disciplinary actions.

• Assisted the county director in the overall planning, direction, and supervision of the Social Services section within the county office.

• Along with the county director, responsible for interviewing and hiring case managers and supervisors in the county office,

• Developed and implemented employee improvement plans.

Brantley County Department of Family and Children Services (DFCS),

February 2011 – August 2012

*Social Services Supervisor*

Brantley County Department of Family and Children Services (DFCS),

August 2009 – February 2011

*Social Services Case Manager*

Ware County Department of Family and Children Services (DFCS),

January 2009 – August 2009

*Social Services Intern*

Caribbean’s Best, LLC, July 2006 – October 2007

*Office Manager/Payroll*

**OTHER QUALIFICATIONS**

• Excellent technical ability, including Microsoft Office products

• Experience providing coaching, counseling, and conflict resolution

• Experienced with completing employee evaluations

• Excellent written, verbal, and critical thinking skills